

## Bid Corrigendum

GEM/2022/B/2011916-C13

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

### Buyer Added Bid Specific Additional Terms and Conditions

1. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
2. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
3. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
4. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
5. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
6. Buyer Added text based ATC clauses

## CORRIGENDUM

**Bid No: GEM/2022/B/2011916**

**Date of Publication in GEM: 11/03/2022**

**GEM Submission Date: 09/05/2022**

**Name of the work: Supply, Installation, Testing and commissioning of ICT products, services, AMC, and Manpower**

Further to the participation of prospective bidders and Original Equipment manufacturers (OEMs) in the pre-bid meeting and subsequent queries received, the Project Evaluation Committee (PEC) constituted by National Informatic Center systems Inc (NICS) evaluated all the queries. There has been addition, deletion and correction made to the RFP based on the suggestions of the participants and evaluation of the committee.

1. The revised RFP is being uploaded in GEM along with this corrigendum is final and bidders are advised to consider this for their participation on the bid.
2. No pre-bid conference will be held.
3. No queries will be entertained.
4. Gartner's Magic Quadrant will not be applicable for Make in India Products.
5. Bidders must submit the prices (Total Contact Value) in GEM and submit the detail price bid manually with stamp and Signature of Authorised signatory in a sealed envelope mentioning Bid number, submission date and time to The General Manager (ICRER-Project), National Informatic Center systems Inc (NICSI), Bhikaji Cama Place, New Delhi, 110022. The last date and time of the manual submission of detail price bid will be 10/05/2022 1600 hrs. (a day after the final submission in GEM). Manual price bid submission by Post, FAX, Email, Courier etc will not be allowed.

All Terms and conditions are as per revised RFP ver 2.0

7. Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)